



City of Loveland

City of Loveland Officials have been continually monitoring the Coronavirus (COVID-19) pandemic in coordination with the Hamilton, Clermont and Warren County Health Districts, State of Ohio, and Centers for Disease Control and Prevention (CDC).

Based on Governor Mike DeWine's direction, effective immediately, the City will be operating with essential personnel only. The City will continue to provide essential services and our Police and Fire & EMS Departments will be operating at full capacity.

- City Hall will be open on March 17th for election purposes only.
- Effective at the end of business on March 16th, City Hall will be closed to the public except by appointment only with all City services being conducted electronically.
- All City of Loveland Committee Meetings have been canceled until further notice.
- Utility Payments can be made online at the City's Website or by [Clicking Here](#), or through the drive-up window or drop box at City Hall. If you have questions, call **513-707-1442**
- The Regional Income Tax Agency (RITA) collects and distributes income tax for the City of Loveland. You may access their website at www.ritaohio.com to e-File your return free of charge, download paper forms, and research frequently asked questions. Residents can pay online to RITA by logging into MyAccount or pay by phone at 800-860-7482. Please note that a 2.75 % service charge will be added to payments made by credit cards. City of Loveland staff members are not available to prepare your tax return at this time.
- Building and Zoning Permits can be submitted via email at bnoel@lovelandoh.gov. If you have questions, call **513-707-1447**.
- Although Police and Fire operations will continue un-interrupted, public access to the Safety Center will be by appointment only.
- City Parks will remain open, although all restroom facilities will be closed to the public.
- Public Works will be performing essential tasks only.
- Rumpke will provide refuse and recycling services as normal.

Please note that for any emergency situations, please call 911.

For any and all questions; email info@lovelandoh.gov. This email will be monitored regularly.

Please understand we take these steps out of abundance of caution for City employees and the General Public. We will take every step necessary to maintain City operations and continue City services during the pandemic. We greatly appreciate your patience.

The City will continue to monitor developments related to the Coronavirus pandemic and will be updating you as information becomes available from our regional, state, and national agencies. A designated location on the City's websites has been created with links to important relevant agencies. [Click Here](#) to go directly to that link.